

Electricity supply upgrade

Electricity north west
Bringing energy to your door

Your home's incoming electricity supply urgently needs to be upgraded.



We are your electricity network operator and we are responsible for the overhead power lines and underground power cables throughout the region. This includes the cables up to the meter in your property as well as the mains fuse, known as a 'cut-out' which keeps the supply to your home safe.

In some properties certain types of old cut-outs are outdated and can be dangerous if not replaced. We will do this work for you for free at a time to suit you.

We urgently need to make an appointment with you...

We urgently need to upgrade your incoming electricity supply. **Please call us on 0800 072 7019** to arrange an appointment convenient for you. Our office hours Monday - Friday 8am - 6pm.



**POWER CUT?
CALL 105**



SCAN ME

www.enwl.co.uk/cutout



We're Electricity North West and we operate your local electricity network



What will happen next?

We need to gain access to your property to upgrade your incoming electricity supply to meet current standards. This will involve temporarily disconnecting your electricity supply for a short period while we carry out the works and we will aim to have your power back on within two hours.

Our engineers can visit your home to complete this work between the hours of Monday to Friday 8am to 8pm and Saturday 8am to 12 midday. We offer morning or afternoon appointments.

Do I need to pay for this?

You do not need to pay for this work, the cut-out is a piece of electrical equipment owned and operated by Electricity North West and it is our responsibility to replace it.

Please call 0800 072 7019 urgently between 8am and 6pm Monday to Friday to arrange an appointment convenient for you or email enquiries.enws@enwl.co.uk

