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north west**

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DG Workshop Feedback Summary

June 2018

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- 23 stakeholders registered to attend this event with 15 attending giving us a 65% attendance rate.
- 100% of attendees thought the event was “Useful or very useful”
- 90% of attendees would said they would attend future events and recommend them to colleagues
- 8 new sign ups to the majority of our distribution lists for ICE updates and company updates such as GIS / Policy and Health and Safety
- Topics to cover next time
 - Step by step application process, including what happens in ENW when the application lands
 - GIS Updates
 - Capacity Availability
 - Flexible services
 - Co-operative opportunities between developer and DNO
 - Timed connections

What customers thought about the event.....



- Transparency, clear commitment to engagement with customers and understanding needs

- Time for questions. Location.
- Good topics.



- Lots of helpful people and good insight on upcoming events

- 1st time at this kind of event so found it very informative

- Wasn't a full day.

- Interactive and Informative

- Transparency, plenty of staff to discuss with. Good number of attendees. Not too many



Comments and suggestions for future events



As a new face in the Renewables industry a lot went over my head, but it was interesting to learn about the future of DSO

Details of future ANM Schemes would be useful



It would be good to have more details on the flexibility services in the offering .

Sending a booking confirmation

