

**electricity
north west**

Bringing energy to your door



UMD Workplan 2017-18

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Action	Output/Key Performance Indicator	Status
Develop bespoke jointers mate course for unmetered activities	Output: Course held by target date and success measured through no. Registering for training compared with those completing the training.	Complete
Continue to improve communication of planned start dates.	KPI: 80% of stakeholders state that they are “satisfied” or “very satisfied”	Complete
Outperform Time to Connect	KPI: Target average of 22 working days time to connect	To be verified.