



2021-22 Distributed Generation High & Extra High Voltage (DG HV/EHV) Incentive on Connections Engagement (ICE) Workplan

April 2021

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Commitment	Output / Key Performance Indicator	Delivery Date
<p>We will improve our application of Queue Management principles to slow moving projects to ensure consistency with revised industry best practice</p>	<p>We will adopt revised best practice identified through the Open Networks Project.</p> <p>We will keep our stakeholders informed on progress.</p>	<p>Q2</p>
<p>We will brief stakeholders on the development of changes to charges being made by Ofgem</p>	<p>We will provide briefings for stakeholders following announcements on the proposed changes to charges through Ofgem's significant code review.</p>	<p>Q4</p>
<p>We will continuously improve how we provide information and publish requirements for flexible services</p>	<p>We will publish information and guidance on how to get involved. We will host a webinar to help clarify the process. We will continue to embed the industry-wide standardised approach.</p>	<p>Q4</p>
<p>We will keep stakeholders informed on our transition of Distribution Network Operators (DNO) to Distribution System Operation (DSO)</p>	<p>We will keep stakeholders informed on our transition to incorporate enhanced Distribution System Operation functionality.</p>	<p>Q4</p>

2021-22 DG HV EHV ICE Workplan



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We will continue to communicate with our stakeholders	Issue quarterly updates on ICE Commitments to registered stakeholders	Q4
We will continue to offer opportunities for stakeholders to engage with us	Offer a minimum of 3 engagement opportunities across webinars and workshops. We will also provide surgery sessions to meet our stakeholders needs, targeting all are held within 10 working days .	Q4
Target Time to Quote timescales for HV Quotations	We aim to outperform the regulatory standard by providing quotes on average in 57 working days (compared to the guaranteed standard of 65 workings days)	Q4
Target Time to Quote timescales for EHV Quotations	We aim to outperform the regulatory standard by providing quotes on average in 57 working days (compared to the guaranteed standard of 65 workings days)	Q4