



2021-22 Distributed Generation High & Extra High Voltage (DG HV/EHV) Incentive on Connections Engagement (ICE) Workplan

Quarter one update

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2021-22 DG HV EHV ICE Workplan - Q1 Update



Commitment	Output / Key Performance Indicator	Delivery Date	Progress update
<p>We will improve our application of Queue Management principles to slow moving projects to ensure consistency with revised industry best practice</p>	<p>We will adopt revised best practice identified through the Open Networks Project. We will keep our stakeholders informed on progress.</p>	<p>Q2</p>	<ul style="list-style-type: none"> Covered as part Q1 workshop, delivered in July
<p>We will brief stakeholders on the development of changes to charges being made by Ofgem</p>	<p>We will provide briefings for stakeholders following announcements on the proposed changes to charges through Ofgem's significant code review.</p>	<p>Q4</p>	<ul style="list-style-type: none"> Overview in July's session. Webinar in August
<p>We will continuously improve how we provide information and publish requirements for flexible services</p>	<p>We will publish information and guidance on how to get involved. We will host a webinar to help clarify the process. We will continue to embed the industry-wide standardised approach.</p>	<p>Q4</p>	<ul style="list-style-type: none"> Covered as part Q1 workshop, delivered in July Further updates to follow
<p>We will keep stakeholders informed on our transition of Distribution Network Operators (DNO) to Distribution System Operation (DSO)</p>	<p>We will keep stakeholders informed on our transition to incorporate enhanced Distribution System Operation functionality.</p>	<p>Q4</p>	<ul style="list-style-type: none"> Updates to follow in November workshop <i>DSO strategy, Analysis of DSO functions</i>

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We will continue to communicate with our stakeholders	Issue quarterly updates on ICE Commitments to registered stakeholders	Q4	<ul style="list-style-type: none"> Quarterly news letter sent and covered on other communication channels.
We will continue to offer opportunities for stakeholders to engage with us	Offer a minimum of 3 engagement opportunities across webinars and workshops. We will also provide surgery sessions to meet our stakeholders needs, targeting all are held within 10 working days.	Q4	<ul style="list-style-type: none"> Via workshops / webinars and via surgery sessions upon request. Currently facilitating surgery sessions within 2 working days
Target Time to Quote timescales for HV Quotations	We aim to outperform the regulatory standard by providing quotes on average in 57 working days (compared to the guaranteed standard of 65 workings days)	Q4	<ul style="list-style-type: none"> At the end of Q1 the YTD average was 42 working days
Target Time to Quote timescales for EHV Quotations	We aim to outperform the regulatory standard by providing quotes on average in 57 working days (compared to the guaranteed standard of 65 workings days)	Q4	<ul style="list-style-type: none"> At the end of Q1 the YTD average 60 working days.