



# 2021-22 Distributed Generation High & Extra High Voltage (DG HV/EHV) Incentive on Connections Engagement (ICE) Workplan

Quarter three update

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# 2021-22 DG HV EHV ICE Workplan – Q2 Update



Commitment	Output / Key Performance Indicator	Delivery Date	Progress update
We will improve our application of <b>Queue Management</b> principles to slow moving projects to ensure consistency with revised industry best practice	We will adopt <b>revised best practice</b> identified through the Open Networks Project. We will keep our stakeholders informed on progress.	Q2	<ul style="list-style-type: none"> <li>Covered as part Q1 workshop and delivered in July</li> </ul>
We will <b>brief stakeholders</b> on the development of changes to charges being made by Ofgem	We will provide briefings for stakeholders following announcements on the proposed changes to charges through <b>Ofgem's significant code review</b> .	Q4	<ul style="list-style-type: none"> <li>Overview in July's session.</li> <li>Webinar in August</li> </ul>
We will continuously improve how we <b>provide information</b> and publish requirements for flexible services	We will publish information and <b>guidance</b> on how to get involved. We will host a webinar to help <b>clarify the process</b> . We will continue to embed the <b>industry-wide standardised approach</b> .	Q4	<ul style="list-style-type: none"> <li>Covered as part Q1 workshop, delivered in July</li> <li>Flexible services event in November.</li> <li>Further updates planned for Spring</li> </ul>
We will keep stakeholders informed on our transition of Distribution Network Operators (DNO) to <b>Distribution System Operation (DSO)</b>	We will keep stakeholders informed on our transition to incorporate enhanced <b>Distribution System Operation functionality</b> .	Q4	<ul style="list-style-type: none"> <li>Updates in November workshop</li> <li><a href="#"><u>DSO strategy, Analysis of DSO functions</u></a></li> </ul>

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Commitment	Output / Key Performance Indicator	Delivery Date	update
We will continue to <b>communicate</b> with our stakeholders	Issue <b>quarterly updates</b> on ICE Commitments to registered stakeholders	Q4	<ul style="list-style-type: none"> <li>Quarterly news letter sent and covered on other communication channels.</li> </ul>
We will continue to offer opportunities for stakeholders to <b>engage</b> with us	Offer a minimum of <b>3 engagement opportunities</b> across webinars and workshops. We will also provide <b>surgery sessions</b> to meet our stakeholders needs, targeting all are held <b>within 10 working days.</b>	Q4	<ul style="list-style-type: none"> <li>Via workshops / webinars and via surgery sessions upon request.</li> <li>Currently facilitating surgery sessions within 2 working days</li> </ul>
Target <b>Time to Quote</b> timescales for <b>HV</b> Quotations	We aim to outperform the regulatory standard by providing quotes on average in <b>57 working days</b> (compared to the guaranteed standard of 65 workings days)	Q4	<ul style="list-style-type: none"> <li>At the end of Q3 the YTD average was 42 working days</li> </ul>
Target <b>Time to Quote</b> timescales for <b>EHV</b> Quotations	We aim to outperform the regulatory standard by providing quotes on average in <b>57 working days</b> (compared to the guaranteed standard of 65 workings days)	Q4	<ul style="list-style-type: none"> <li>At the end of Q3 the YTD average 60 working days.</li> </ul>